## DEPARTMENT OF HEALTH & HUMAN SERVICES

Centers for Medicare & Medicaid Services 7500 Security Boulevard Baltimore, Maryland 21244-1850



## OFFICE OF INFORMATION SERVICES

**DATE:** June 5, 2006

**TO:** All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and

Demonstration Organizations Systems Staff

**FROM:** Henry Chao, /s/

MA/Part D Implementation Manager

SUBJECT: Special TRR Communication for June 5<sup>th</sup> and June 6th

CMS is preparing Special TRRs to be sent to Plans on June 5<sup>th</sup> and 6th. The focus of these TRRs is described below. Only Plans with transactions/beneficiaries that are impacted by the specific conditions of the cleanup will receive a file.

## **Special Cleanup TRR – Sending to Plans tonight June 05, 2006**

This TRR will address a number of conditions, some of which have been the subject of the regular Monday "cleanup" TRRs in the past. This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200606.D05.TRWEEKD

- 1. Locked Beneficiaries transactions receiving TRC165, because of beneficiary records being locked by CMS, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC. Plans should not receive TRC165.
- 2. Blank TRC codes transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
  - a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
  - b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC199, which will be sent to the Plans on June 6th.

## **Special Reject TRR – Planned for June 06, 2006**

As has been the process in the past, CMS will produce a Special Reject TRR as referred to above. Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC199 - Rejected, Returned to Plan for additional research. After examining these returned

transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200606.D06.TRWEEKD

Please direct questions or concerns to the MMA Help Desk at mmahelp@cms.hhs.gov or 1-800-927-8069.